



*Your Personal Prescription Benefit Program*

*Have Questions:*

*Three Easy Ways to Contact Caremark*

1. [www.caremark.com](http://www.caremark.com)

Caremark.com is a hassle free, round-the-clock way to order refill prescriptions, check order status and get important medicine information.

2. 1-800-776-1355

Call toll-free for the Caremark fully automated refill phone service.

3. Caremark Customer Care

Call 1-800-766-1355 to speak to a Caremark Customer Care representative, 24 hours a day, seven (7) days a week. You may also email Customer Care 24 hours a day, seven (7) days a week at [customerservice@caremark.com](mailto:customerservice@caremark.com).

When you call or log in, be ready to provide:

- Plan participant's ID number provided by your plan
- Plan participant's date of birth
- Your VISA, Discover, MasterCard or American Express number with expiration date, if your plan requires a payment

**Need Another Prescription ID Card?** Additional ID cards can be obtained by calling

Caremark Customer Care at 1-800-766-1355/